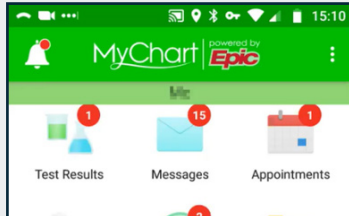


# PreCheck-In for Your Virtual Visit

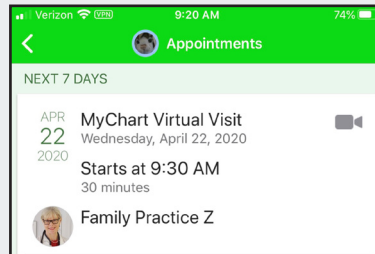
## From the MyChart Mobile App

Before your Virtual Visit, you must preCheck-In. This process can be completed up to **three days** in advance. You can enter the visit up to **30 minutes early**.

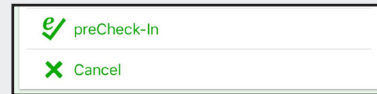
- 1 Tap Appointments from menu screen in MyChart Mobile.



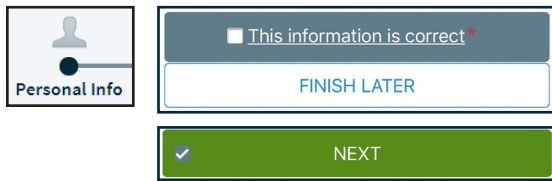
- 2 Tap the appointment to open.



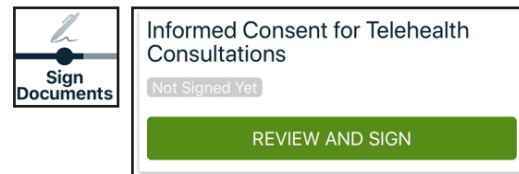
- 3 You must **preCheck-In** to begin the visit. Tap **Go to preCheck-In**. You can preCheck-In up to **three days** before your appointment start time.



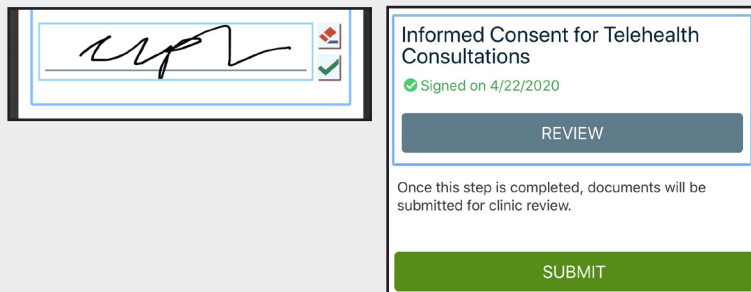
- 4 Verify your personal information.\* Tap **This information is correct** and tap **Next**.  
\*If needed, first **Edit** to make changes and then **Save Changes**.



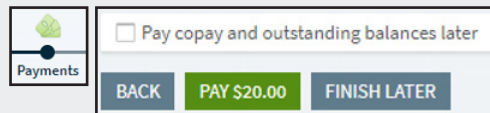
- 5 If this is your first Virtual Visit, you will have to sign an Informed Consent for Telehealth Consultations. Tap **Review and Sign**.



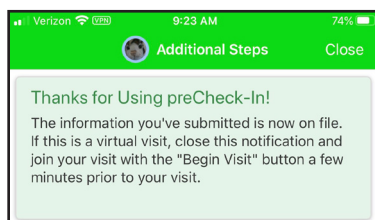
- 6 After reading the form, draw in the box to sign, and tap the green checkmark. Click **Continue**. Then tap **Submit**.



- 7 Your clinic may offer the ability to pay balances or copays. If so, this will be the last step.



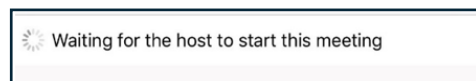
- 8 PreCheck-In is complete. Tap **close** and then tap the appointment again.



- 9 Tap **Begin Visit** to connect, and then tap **Join Meeting**. Tap **Open** in Zoom.



- 10 The Zoom app will launch. Wait for the provider to start the video.



April 2020

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