PreCheck-In for Your Virtual Visit
From the MyChart Mobile App

Before your Virtual Visit, you must preCheck-In. This process can be completed up to three days in advance. You can enter the visit up to 30 minutes early.

1. Tap Appointments from menu screen in MyChart Mobile.

2. Tap the appointment to open.

3. You must preCheck-In to begin the visit. Tap Go to preCheck-In. You can preCheck-In up to three days before your appointment start time.

4. Verify your personal information.* Tap This information is correct and tap Next. *If needed, first Edit to make changes and then Save Changes.

5. If this is your first Virtual Visit, you will have to sign an Informed Consent for Telehealth Consultations. Tap Review and Sign.

6. After reading the form, draw in the box to sign, and tap the green checkmark. Click Continue. Then tap Submit.

7. Your clinic may offer the ability to pay balances or copays. If so, this will be the last step.

8. PreCheck-In is complete. Tap close and then tap the appointment again.

9. Tap Begin Visit to connect, and then tap Join Meeting. Tap Open in Zoom.

10. The Zoom app will launch. Wait for the provider to start the video.

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