

Eagle View Community Health System

Website Privacy Policy

Effective Date: July 1, 2026

Eagle View Community Health System ("EVCHS," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide through our website. This Privacy Policy explains how information collected through www.eagleviewhealth.org is used and protected. It applies only to information collected through our website and does not replace our Notice of Privacy Practices, which explains how we use and protect protected health information under HIPAA.

Information We Collect

When you visit our website, you may voluntarily provide personal information when you submit a Contact Us form, request information, apply for employment, complete online forms, communicate with us through our website, or interact with our MyChart patient portal. Information may include your name, email address, telephone or mobile phone number, mailing address, employment information, and any other information you choose to provide.

How We Use Your Information

We use the information you provide to respond to your questions or requests, process employment applications, communicate regarding healthcare services, facilitate patient communications through MyChart and other approved communication methods, improve our website and services, and comply with applicable federal and state laws.

Cookies and Website Analytics

Our website may use cookies and similar technologies to improve website performance and understand how visitors use our website. Information collected automatically may include your IP address, browser type, device type, operating system, pages visited, and the date and time of your visit. You may disable cookies through your browser settings, although some website features may not function properly.

Text Messaging (SMS/RCS)

If you provide your mobile phone number to Eagle View Community Health System and consent to receive text messages, we may send healthcare-related communications such as appointment reminders, appointment scheduling and confirmations, billing notifications, care coordination, prescription or medication reminders, and other healthcare-related communications.

Participation is voluntary. Consent to receive text messages is not a condition of receiving healthcare services.

Message frequency varies.

Message and data rates may apply.

Carriers are not liable for delayed or undelivered messages.

SMS and RCS text messages are not encrypted and may not be completely secure. To help protect your privacy, EVCHS limits the amount of protected health information included in text messages and uses secure communication methods, including MyChart when appropriate, for sensitive information.

You may opt out at any time by replying STOP. You will receive a final confirmation message and no further text messages unless you choose to opt in again.

For assistance, reply HELP or contact Eagle View Community Health System at (309) 924-2414.

We collect mobile phone numbers directly from patients during registration, appointment scheduling, website forms, MyChart interactions, or other communications.

We do not sell, rent, or share your mobile phone number or SMS consent information with third parties or affiliates for marketing or promotional purposes. We share this information only with trusted service providers that assist us in delivering healthcare communications on our behalf.

Information Security

EVCHS maintains reasonable administrative, technical, and physical safeguards designed to protect information submitted through our website. While we strive to protect your information, no method of electronic transmission or storage is completely secure.

Links to Other Websites

Our website may contain links to external websites for your convenience. EVCHS is not responsible for the privacy practices or content of third-party websites. We encourage you to review the privacy policies of any website you visit.

Website Use

The information provided on this website is for general informational purposes only and is not intended to replace professional medical advice, diagnosis, or treatment. If you are experiencing a medical emergency, call 911 or go to the nearest emergency department.

Notice of Privacy Practices

If you are a patient of Eagle View Community Health System, your protected health information is governed by our Notice of Privacy Practices, available at our health centers and on our website.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

Contact Us

Privacy Officer

Eagle View Community Health System

Phone: (309) 924-2414

Website: www.eagleviewhealth.org